

## Contact list

### Send applications & requirements

Life	New business 625 Jacques-Parizeau St., Quebec QC G1R 2G5
Assurance invalidité – Série Pilier	New business 7150 Derrycrest Drive, Mississauga ON L5W 0E5
Épargne	Saving & Investments 625 Jacques-Parizeau St., Quebec QC G1R 2G5

### MGA & Advisors Support – ALL PRODUCTS

Mobile app ■ Fundserv ■ All Forms ■ Procedures ■ Advisor Centre Access and procedures ■ Inforce policies inquiries

<b>1 888 392-2583</b>	<b>support.courtage@lacapitale.com</b>
Advisor Centre access, password issues/resets	contrat.remuneration@lacapitale.com

### New Business and Underwriting – Follow-up

#### Life and Critical Illness insurance

Applications (scan) – Life & Health products	vie.proposition@lacapitale.com
Delivery requirements – Life & Health products	nouvellesaffaires.assurancevie@lacapitale.com
Opinion requests and follow-up re: open applications	underwriting.underwriting@lacapitale.com

#### Disability insurance - Pillar

Applications (scan) – Pillar Series products	pilier.proposition@lacapitale.com
Delivery requirements (scan) – Pillar Series products	newbusiness@lacapitale.com
Opinion Request and follow-up re: open applications	info.selection@lacapitale.com

### Client Services

Policy amendments, Inforce billing changes, etc.	gestion.ass-vie@lacapitale.com
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### Claims

La Capitale policy	reglement.ass-vie@lacapitale.com
Pillar Series policy	reclamation.lcsf@lacapitale.com

### Savings & Investments

Inquiries and follow-up related to investment sales	traitement.epargne@lacapitale.com
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### Commission and contracting

Commission statements ■ Broker or MGA contracting modifications ■ Income tax receipts ■ Licensing	contrat.remuneration@lacapitale.com
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